

## Microsoft Dynamics Crm 2013 Unleashed

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Microsoft Dynamics CRM 2013 is no doubt a major release from Microsoft. It introduces many new features and experiences that we feel will provide a cleaner, more intuitive interface that will drive both user adoption and productivity.

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This chapter defines the term xRM, provides examples of xRM solutions, and explains how xRM can be leveraged by businesses building LOB applications. This chapter is from the book Microsoft Dynamics CRM 2013 Unleashed Learn More ? Buy

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Microsoft® Dynamics CRM 2013 Unleashed presents start-to-finish guidance for planning, customizing, deploying, integrating, managing, and securing both cloud and on-premise based versions of Dynamics CRM. Leading Dynamics implementer Marc Wolenik fully covers Microsoft Dynamics CRM 2013, Microsoft Dynamics CRM Online Fall '13, and many features first introduced in Microsoft's "Polaris" and Update Rollup 12. You'll find thorough coverage of Dynamics' revamped "Flow" interface and advanced cross-platform mobile client support. Extensive new coverage also includes: Business Process Flows, Portable Business Logic, reporting and forms improvements, server-side email synchronization, MarketingPilot, NetBreeze, Yammer, and much more. Drawing on extensive insider knowledge, Wolenik presents proven best practices and pitfalls to avoid in using every significant Dynamics CRM 2013 capability—information available in no other book. Marc J. Wolenik, is CEO of Webfortis, a Microsoft Gold Customer Relationship Management Competency Partner that specializes in delivering Microsoft Dynamics CRM/xRM solutions for companies of all sizes. Learn from experience and dive deep into CRM technologies that cross almost every industry and vertical. His books include Microsoft Dynamics CRM 2011 Unleashed, Microsoft CRM 4 Unleashed, and Microsoft CRM 4 Integration Unleashed. Detailed information on how to... Compare on-premise and cloud versions of Dynamics CRM, make your best choice, and deploy painlessly Use the advanced configuration and customization options that offer you the most value Take full advantage of Dynamics CRM's new flow interface and productivity shortcuts Learn about new add-on features for Dynamics, including MarketingPilot, NetBreeze, and Yammer Personalize dashboards, activities, calendars, data import/export, and more Manage leads, opportunities, accounts, contacts, marketing lists, collateral, campaigns, quotes, orders, and invoices Integrate schedules, cases, contacts, and product/service information Build powerful automated workflows, processes, and complete solutions Deliver CRM applications to smartphones and tablets, including iOS devices Provide watch lists, automatic alerts, and other sales help through InsideView Social Insights Extend Dynamics CRM with custom plug-ins and add-ons Integrate Dynamics CRM 2013 with SharePoint, Azure, SQL Server, SRSS, Visual Studio, and .NET Framework ON THE WEB: Download all examples and source code presented in this book from informt.com/title/9780672337031 as it becomes available

Microsoft Dynamics®CRM 2016 Unleashed presents start-to-finish guidance for planning, customizing, deploying, integrating, managing, and securing every new Online and On-Premises version of Dynamics CRM 2016. Leading Dynamics implementer Marc Wolenik presents comprehensive coverage of configuring, customizing, and operating Dynamics to serve your organization's unique needs. He illuminates Microsoft's renewed focus on services, via the Interactive Service Hub (ISH) and advanced cross-platform mobile client support. You'll also find extensive new coverage of key enhancements including xRM, Adxstudio Portals, FieldOne, Parature, Voice of the Customer, and Fantasy/Sales/Team gamification. In addition, this book is part of Sam's Content Update Program. As Microsoft updates features of Windows 10, sections of this book will be updated or new sections will be added to match the updates to the software. The updates will be delivered to you via a free Web Edition of this book, which can be accessed with any Internet connection. Wolenik's example-rich guidance will be invaluable to every IT professional who intends to work with Dynamics CRM 2016, regardless of her experience with Dynamics, Salesforce, or other CRM solutions. Drawing on extensive insider knowledge, he systematically explains how Dynamics CRM 2016 works, why it works that way, and how to maximize its value. You'll find proven best practices for using every significant Dynamics capability—information available in no other book. Detailed information on how to... Compare each version of Dynamics CRM 2016, make your best choice, and deploy painlessly Leverage Dynamics CRM 2016 as a complete customer engagement solution for all channels and devices Quickly apply capabilities that previously required extensive programming or complex workarounds Efficiently manage accounts, leads, campaigns, collateral, cases, contacts, opportunities, orders, products, quotes, invoices, teams, and more Integrate schedules, cases, contacts, and product/service information Build powerful automated workflows, processes, and complete solutions Customize product catalogs to reduce SKUs, create bundles, and define up-sells or cross-sells Capture the Voice of the Customer with powerful new survey tools Build state-of-the-art customer service dashboards Create seamless, mobile-optimized self-service web portals with Adxstudio Make CRM more fun and compelling with Fantasy/Sales/Team games Extend Dynamics CRM 2016 with custom plug-ins and add-ons

Since Microsoft introduced System Center 2012 Configuration Manager, it has released two sets of important changes and improvements: Service Pack 1 and R2. This comprehensive reference and technical guide focuses specifically on those enhancements. It offers 300+ pages of all-new "in the trenches" guidance for applying Configuration Manager 2012's newest features to improve user and IT productivity across all corporate, consumer, and mobile devices. An authoring team of world-class System Center consultants thoroughly cover System Center integration with Microsoft Intune and its mobile device management capabilities. They fully address Microsoft's increased support for cross-platform devices, enhanced profiles, changes to application management, operating system deployment, as well as improvements to performance, security, usability, and mobile device management. The essential follow-up to System Center 2012 R2 Configuration Manager Unleashed, this new supplement joins Sams' market-leading series of books on Microsoft System Center. • Use ConfigMgr 2012 R2 with Windows Intune to deliver people-centric management to any user, any device, anywhere • Simplify BYOD registration and enrollment, and enable consistent access to corporate resources • Integrate new mobile device management capabilities into the Configuration Manager console without service packs, hot fixes, or major releases • Provision authentication certificates for managed devices via certificate profiles • Automate repetitive software- and device-related tasks with PowerShell cmdlets • Centrally control roaming profiles, certificates, Wi-Fi profiles, and VPN configuration • Configure User Data and Profiles to manage folder redirection, offline files/folders, and roaming profiles for Windows 8.x users • Enable users to access data in Virtual Desktop Infrastructure (VDI) environments • Manage devices running OS X, UNIX, Linux, Windows Phone 8, WinRT, iOS, and Android • Understand the new cross-platform agent introduced in ConfigMgr 2012 R2 • Automate Windows setup with OSD • Prepare for, configure, install, and verify successful installation of the Windows Intune connector role • Respond to emerging challenges in mobile device management

Provides an in-depth reference to Microsoft System Center 2012 Service Manager, pairing technical information about this system with information on other products and technologies on which System Center Server Manager's features and components depend. Original.

A guide for the XAML declarative markup language covers such topics as how to apply XAML's syntax, namespaces, and keywords; mix XAML with procedural code; and use styles, templates, and visual states to redesign controls.

Full Color: Figures and code appear as they do in Visual Studio. Universal Windows apps are a total game-changer. You can now write once and deploy your app to any modern PC, tablet, phone, or other Windows device. Suddenly, it's quick and easy to serve new devices and form factors, sharing unified assets ranging from code to styles to user controls. It has never been easier to reach multiple-device markets! Now, the world's #1 expert on Microsoft XAML brings together all the knowledge Windows developers need to build universal apps that adapt smoothly for any device running Windows 8.1, Windows Phone 8.1, or their successors. Drawing on his unsurpassed personal experience and direct input from Microsoft's Windows and Visual Studio teams, Adam Nathan illuminates core development concepts, answers your most important questions, and candidly assesses the technology's strengths and limitations. This full-color guide walks you through every key task involved in building a universal Windows app: layout and input, working with the app model, using advanced controls, leveraging XAML's powerful rich media features, and much more. Detailed information on how to... Quickly build universal, localized apps that exploit the vast global scale of the Windows Store Size, position, and transform elements within layouts that gracefully adapt to different devices Handle input from touch, mouse, pen, keyboard, and any sensor Monetize apps with Windows Store sales, in-app purchases, and advertising Make the most of controls for managing content, items, text, images, media, speech, and more Create efficient 2D vector graphics and animations Use styles, templates, and visual states to redesign controls without losing functionality Bind data sources to simplify data presentation and updates Easily integrate data from apps, users, and networks Support Windows app commands: Search, Share, Print, Play, Project, Settings Use contracts to build apps that cooperate to perform complex tasks Improve the user experience even when your app isn't running

Microsoft System Center Configuration Manager's SQL Server database contains valuable information about your users, computers, hardware, operating systems, applications, compliance status, and much more. Microsoft has provided excellent tools for extracting this information in meaningful ways, including SQL Server Reporting Services (SSRS) and SQL Server Data Tools Business Intelligence (SSDT-BI). System Center Configuration Manager Reporting Unleashed shows you how to make the most of these tools. World-renowned System Center reporting guru Garth Jones and his expert coauthors guide you through all facets of custom reporting with System Center. You'll walk through installing and configuring SSRS, using SQL views to find the data you need, writing SQL queries, creating basic and advanced reports, and using role-based administration to securely deliver those reports to the correct individuals. Jones brings together reliable, comprehensive, and up-to-date System Center reporting techniques you'll find in no other book or website. Using this guide, you can consistently retrieve the right information to solve immediate problems and quickly respond to management concerns. Detailed information on how to... • Install and configure SQL SSRS for optimal System Center reporting and easier troubleshooting • Understand the data stored in the ConfigMgr site database • Efficiently retrieve ConfigMgr data by writing SQL queries in SQL Server Management Studio • Learn best practices for developing and designing System Center reports • Create report templates, customize content with report parameters, and embed charts • Customize logos, color palettes, and other report elements for your own organization • Construct advanced drillthroughs to provide deeper understanding • Strengthen report security by integrating ConfigMgr role-based administration into SQL queries • Leverage reporting to measure KPIs and gain a better understanding of your environment • Tailor your reports to the needs of end-users or management • Foreword by Wally Mead, Principal Program Manager, Cireson The only book entirely dedicated to Configuration Manager reporting, this guide complements Meyler's System Center 2012 Configuration Manager Unleashed, offering far more in-depth coverage of reporting than the single chapter in that book. Most of the content in this new guide will be equally valuable in both System Center 2016 and 2012 environments.

An in-depth, expert guide to Microsoft Dynamics CRM 2011 from Microsoft CRM experts! What better way to learn how to administer Dynamics CRM 2011 than from two Microsoft CRM experts? This in-depth Bible is packed with expert guidance on the latest version of Microsoft's hot CRM product. Whether you're new to Dynamics CRM or upgrading from an earlier version, you'll get thoroughly up to speed on everything from the basics to new features and more. Brings you up to speed on Microsoft Dynamics CRM 2011, the latest version of Microsoft's fast-growing customer relationship management software Shows you how to get the most out of the application, including configuration and customization, integrating with Microsoft Office, and automating business processes Features step-by-step instruction and in-depth coverage of all essential topics; you'll want to keep this information-packed book at your desk as a practical reference If you want to master Microsoft Dynamics CRM 2011 for your business contacts, this is the book you need to succeed

'System Center Operations Manager 2012 Unleashed' joins Sams' market-leading series of books on Microsoft's System Center product suite: books that have achieved go-to status amongst IT implementers and administrators worldwide. The book provides coverage of planning, installation, and migration; configuration; and much more --

The #1 WPF Book—Now Updated for WPF 4.5! Thorough, authoritative coverage, practical examples, clear writing, and full-color presentation make this one of the most widely acclaimed programming books of the last decade. Windows Presentation Foundation (WPF) is the recommended technology for creating modern Windows desktop apps. Whether you want to develop traditional user interfaces or integrate 3D graphics, audio/video, animation, dynamic skinning, touch, rich document support, speech recognition, or more, WPF enables you to do so in a seamless, resolution-independent manner that scales from small tablets to large TVs. WPF 4.5 Unleashed is the authoritative book that covers it all, in a practical and approachable fashion, authored by WPF guru and Microsoft architect Adam Nathan. Covers everything you need to know about Extensible Application Markup Language (XAML) Examines the WPF feature areas in incredible depth: controls, layout, resources, data binding, styling, graphics, animation, and more Delves into topics that aren't covered by most books: 3D, speech, audio/video, documents, effects Shows how to create popular UI elements and leverage built-in controls such as the new Office-style Ribbon Demonstrates how to create sophisticated UI mechanisms, such as Visual Studio-like collapsible/dockable panes Explains how to create first-class custom controls for WPF Demonstrates how to create hybrid WPF software that leverages Windows Forms, DirectX, ActiveX, or other non-WPF technologies Explains how to exploit desktop features, such as Jump Lists and taskbar customizations, and the same toast notifications used by Windows Store apps

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